

This document is one example of the

## **Characteristics of Good Commissioning and a Good Commissioner**

- Provides leadership, engagement and co-ordination of stakeholders to foster a shared vision and common culture
- Recognises and respects the roles and values of all relevant parties
- Develops and nurtures a complex web of stable, confident relationships in a whole system approach
- Recognises and understands needs, their complexity and diversity, and how they change over time
- Places measurable outcomes at the centre of planning and decision making
- Stimulates the provider market to increase choice and innovation
- Establishes ways of working which are understandable, transparent and efficient for all
- Creates an infrastructure that enables change to be managed
- Achieves best value from expenditure, balancing short and long-term needs
- Deploys timely monitoring mechanisms to capture information and evaluation feedback to manage performance assertively
- Ensures adherence to relevant regulations, standards and policies, and promotes good evidence based practice, during the achievement of outcomes