

Tier 4 Child and Adolescent Low Secure Inpatient Service Quality Dashboard 2021/22



Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator / Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Periods			
															Q1	Q2	Q3	Q4
MHCLS01	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Timeliness of assessment		Proportion of urgent cases responded to by the assessing unit within 5 days	Of those cases in the denominator, number responded to by the assessing unit within 5 days	Total number of cases seen by the assessing unit in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Only include assessments carried out in the commissioned unit this dashboard concerns	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS02	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Timeliness of assessment		Proportion of people with learning disabilities and/or autism receiving a Care, Education and Treatment Review (CETR) prior to admission or within 2 weeks of admission	Of those patients in the denominator, number receiving a CETR prior to or within 2 weeks of admission	Total number of people with learning disabilities/autism registered at the service in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS03	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Discharge Plan		Proportion of patients who have a discharge plan agreed prior to or within 48 hours of admission	Of those patients in the denominator, number who have a discharge plan agreed prior to or within 48 hours of	Total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS04	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Timeliness of assessment	The HoNOSCA outcome measuring tool is designed to determine health and social functioning. GBOs are a way of evaluating progress towards a goal set by themselves	Proportion of patients assessed within 7 days of admission using HoNOSCA (patient, family/carer and clinician rated versions) and GBO to determine their health and social functioning	Of those patients in the denominator, number assessed within 7 days of admission using HoNOSCA or GBO	Total number of patients admitted to the service in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	HoNOSCA: Health of the Nation Outcome Scales Child and Adolescent Mental Health GBO: Goal Based Outcomes	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS05	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Outcome	HONOSCA Outcome		Mean (average) HoNOSCA improvement score for patients discharged during the quarter	Of those patients in the denominator, sum total of HoNOSCA improvement scores	Total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	HoNOSCA: Health of the Nation Outcome Scales Child and Adolescent Mental Health	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS06	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Care Plan		Proportion of patients who receive their initial care plan prior to or within 2 weeks of admission	Of those patients in the denominator, number who received their initial care plan prior to or within 2 weeks of admission	Total number of patients admitted in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Include a CPA	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS07	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Physical Monitoring		Proportion of young people prescribed antipsychotics who receive appropriate physical monitoring	Of those patients in the denominator, number who receive appropriate physical monitoring	Total number of patients prescribed antipsychotics in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Physical monitoring as per National Institute for Health and Care Excellence (NICE) guidelines	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS08	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Clinical supervision		Proportion of eligible staff who have received clinical supervision as per trust / organisation policy	Of those staff in the denominator, number who received clinical supervision as per trust / organisation policy	Total number of staff eligible for clinical supervision	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Eligible: all staff with a responsibility to provide care; this includes professionally qualified or unqualified staff	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS09	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Safeguarding		Proportion of staff requiring training, who have received level 3 safeguarding children training	Of those staff in the denominator, number of staff receiving level 3 safeguarding children training	Total number of staff eligible for level 3 safeguarding children training	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Eligible: all staff with a responsibility to provide care; this includes professionally qualified or unqualified staff	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS10	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Outcome	Length of stay		Mean (average) length of stay for patients discharged in the reporting period	Sum total of length of stay in days for those patients in the denominator	Total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS11	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Staffing levels	The general consensus is that more than 25% bank or agency in any shift is undesirable. Be aware many units may have difficulty given lack of staffing available and take supportive approach; need to also consider how many are agency staff booked for long periods or internal bank staff trained by the trust	Ratio of substantive staff to agency staff or bank staff	Total number of substantive staff	Total number of agency or bank staff	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS12 a	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	CHPPD		Care hours per patient day - registered nurses	Sum total of hours of registered nurses during reporting period	Sum total of patient days in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	patient day = count of patients at midnight	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
MHCLS12 b	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	CHPPD		Care hours per patient day - healthcare support workers	Sum total of hours of healthcare support workers during reporting period	Sum total of patient days in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	patient day = count of patients at midnight	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22

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MHCLS12c	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	CHPPD		Care hours per patient day - all nursing staff	Sum total of hours of registered nurses and healthcare support workers during reporting period	Sum total of patient days in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	patient day = count of patients at midnight	Apr 21 Jun 21	Jul 21 Sep 21	Oct 21 Dec 21	Jan 22 Mar 22
Data collection has been approved by the Review of Central Returns - ROCR ROCR/OR/2230/001MAND																		