



Newborn blood spot failsafe processes between Wales and England

	Born (Country of birth)	Resident (Home address)	Tested (Where tested)	Failsafe site (Where record appears)	Actions by newborn blood spot screening failsafe solution (NBSFS) users
1	England	Wales	Wales	NBSFS (English site)	Add a note to the baby's record (for example 'lives in Wales') then transfer the record to 'Wales_WAL' site. Ensure baby's address in Wales is recorded. Wales will continue follow up until screening is complete.
2	England	Wales	England	NBSFS (English site)	
3	England	England	Wales	NBSFS (English site)	Add a note to the baby's record (for example 'screened in Wales') then transfer the record to 'Wales_WAL' site. Wales will add the screening results, then transfer the record back to your NBSFS site. Records in repeat status will flag on your tracking page (from day 12). Records in received status will not flag but you can locate them using the search functions if you wish. When babies have a positive screening result, the Wales Newborn Screening Laboratory will communicate the result with the relevant providers. The screening team in Wales will check this has happened before transferring the NBSFS record back to you.
4	Wales	England	England	Wales_WAL	Wales adds the record to the NBSFS (England).
5	Wales	England	Wales	Wales_WAL	Wales adds the record to the NBSFS (England).
6	Wales	Wales	England	Wales_WAL	Wales will follow up via their failsafe processes Note: If these babies are in an English NICU or temporarily resident in England, they will not appear on English NBSFS unless manually added by Wales.

Important note: Where screening commences in England (a lab in England processes a sample) but is completed in Wales, records in NBSFS will not be complete and those in repeat status will flag on the tracking page (from day 12). The following process should be followed:

The lab should add a note to the baby's record (for example, screened in Wales) then ask the relevant maternity site to transfer the record to the 'Wales_WAL' site. Wales will add the screening results, then transfer the record back to the relevant NBSFS maternity site. The Wales Newborn Screening Laboratory will communicate the result with the relevant providers. The screening team in Wales will check this has happened before transferring the NBSFS record back to you. This will remove the record from the lab's incomplete list.

Lab users:

Where a lab has a record in their 'Incomplete Outcomes' list, related to a baby that completed screening in Wales, the above process should also be followed.

Contacts

Contact the NBSFS helpdesk for advice about complex cases, such as babies who have NBS screening carried out by both Wales and English laboratories.

NBSFS helpdesk 0845 070 2778 or NBSFS.helpdesk@nhs.net or via NBSFS [customer portal](#).

To contact Newborn Screening Wales Administration Failsafe Teams with any record queries contact:

- North Wales – 01978 727005
- Mid and West Wales – 01656 754085
- South East Wales – 029 2074 3568

General NBS screening enquiries:

NBSW@Wales.nhs.uk (not a secure email address – do not send confidential or identifiable information).

Wales Newborn Screening Laboratory:

See UKNSLN website: <http://www.newbornscreening.org/site/laboratory-directory.asp>.